TimeTrak Scoping Questionnaire

Software Provider – MYOB Exo

Please have your MYOB Exo support provider complete and return the below:

Client:

SQL:

SQL Version:
Minimum Version is SQL Server 2012 SP4

SQL Server / Instance Name:

Login:
Account with sysadmin required.

Password:

Exo:

Live Exo Database Name:
Name of the database TimeTrak is to be installed against:

Login UserName:
IE: ExoAdmin, the support team may need access to setup Extra Fields in job costing etc.

Login Password:

Exo Version:
Preferred version is Exo 2016 onwards.

Back ups:

Please advise how the Exo database is backed up:

IE: Is this managed by IT or via SQL Maintenance plans which were created and monitored by Exo Support?

As part of the TimeTrak Implementation we need to ensure that there is regular backups in place and that TimeTrak is included in these.

Customisation:

The TimeTrak installation will replace the below two stored procedures:

STOCK_IN_LOCATION

STOCK_LEVELS

This is replaced with the defaults and TimeTrak customisation – If there is any customisation in these already this will be lost and be required to be updated in line with TimeTrak customisation.

Please advise of customisation for this client that you have on file in MYOB Exo (specifically the job costing module).

TimeTrak integration is directly at the database level, once the TimeTrak installation is run the TimeTrak and EXO databases need to stay in alignment.

For this reason, TimeTrak has a separate TEST Exo database usually in the format of **_TT_TEST.

When this document has been finalized. **We recommend encrypting and sending back to your TimeTrak consultant. Then sending the encryption key to support@timetrak.co.nz**

Need assistance? Contact us:

If you have any further questions, please contact the TimeTrak team:

Phone: 03 211 3535

      NZ: 0800 12 00 99

      AU: 1800 60 80 77

Email: support@timetrak.co.nz