



KbArticles	
PK	Id
GroupId	
attribute name	
Title	
Description	
ArticleType	
State	
AllowComments	
Visibility	
CreatedById	
CreatedByClient	
CreatedDate	
LastModifiedById	
LastModifiedByClient	
LastModifiedDate	
LastResponseDate	
IsActive	

ArticleTypes	
1 = Articles	
2 = Questions	
States	
0 = Draft	
1 = Pending	
2 = Published	

ArticleVisibility	
0 = None	
1 = TimeTrakProfessional	
2 = TimeTrakMobile	
4 = TimesheetManager	
8 = OutlookAddIn	
16 = ClientPortal	

KbGroups	
PK	Id
Name	
AllowedTypes	
IsActive	

KbAnswers	
PK	Id
ArticleId	
Description	
PostedById	
PostedByClient	
PostedDate	
Accepted	

KbArticleCategories	
PK	ArticleId
PK	CategoryId

KbCategories	
PK	Id
Name	
GroupId	
ParentId	

KbFavourites	
PK	ArticleId
PK	UserId
PK	ContactId

KbGroupPermissions	
PK	GroupId
PK	ProfileId
ReadOnly	
Visible	

KbComments	
PK	Id
Description	
PostedById	
PostedByClient	
PostedDate	
LinkId	
LinkType	

LinkType	
0 = Article	
1 = Answer	

KbRatings	
PK	UserId
PK	ContactId
PK	LinkId
PK	LinkType
Value	

KbRelatedItems	
PK	ArticleId
PK	LinkId
PK	LinkType
JobId	

LinkTypes	
0 = Article	
1 = Client	
2 = Job	
3 = Contact	
4 = Task	
5 = TimeEntry	
6 = Disbursement	
7 = ServiceableUnit	
8 = StockItem	
9 = Prospect	

KbSubscriptions	
PK	UserId
PK	LinkId
PK	LinkType
Articles	
Questions	

LinkTypes	
0 = None	
1 = Category	
2 = Article	